

End User Licence Agreement (EULA)

Last updated: September 4, 2026

This agreement is between STB Services and the person or organisation that purchases or uses an STB-VW Tools software plugin.

1. Licensor

- Company: STB Services
- Address: Parallelweg 30, 5223 AL 's-Hertogenbosch, The Netherlands
- Chamber of Commerce (KVK): 30226252
- VAT (BTW): NL001685860B73
- Email: support@stb-vw.com

2. Acceptance

You accept this agreement by purchasing, downloading, installing or using the software. If you do not accept it, do not install or use the software. Mandatory statutory rights, particularly consumer rights, always remain applicable.

3. Licence grant and serial binding

After full payment, STB Services grants you a limited, non-exclusive licence to install and use the purchased software:

- The licence is tied to the last six characters of the Vectorworks serial number supplied at checkout.
- One licence may be used with one Vectorworks serial number unless the product page or written offer expressly states otherwise.
- The licence is not transferable without prior approval from STB Services. A transfer to another Vectorworks serial number may be requested through support@stb-vw.com and is assessed individually.
- You may use the software for professional and commercial work. You retain your rights in drawings, designs, symbols, geometry and other output you create with it.

4. Licence duration and Vectorworks versions

The licence is perpetual for the Vectorworks major version selected at purchase. It does not expire for use with that purchased version.

The same licence also permits use with the immediately following Vectorworks major version until 365 days after the licence was issued. This successor-version period is an additional compatibility allowance and does not shorten the perpetual right to use the purchased version.

The licence does not include later major Vectorworks versions unless STB Services expressly grants that right. Support and compatibility updates are separate from the perpetual right to use the purchased version.

If a technical expiry in an issued licence file prevents use with the purchased Vectorworks version, STB Services will provide a corrected or replacement licence without charge after verifying the purchase.

5. Licence validation and connectivity

Licence signature, product entitlement, Vectorworks version and the last six characters of the active Vectorworks serial number are checked locally on the user's computer.

The software may periodically download a signed list of revoked licence identifiers. The request reveals ordinary internet-request information such as IP address and user agent, but does not transmit the licence key, Vectorworks serial number, personal files, project data, hardware fingerprints or usage statistics. A temporary internet connection may be required when the locally stored status list needs to be refreshed.

A licence can be revoked after a refund, chargeback, unauthorised distribution, fraud or another serious breach of this agreement. If you believe a licence was rejected incorrectly, you may request a manual review through support.

6. Ownership and restrictions

STB Services retains all intellectual-property rights in the software. Except where mandatory law permits it, you may not copy, distribute, sublicense, sell, rent, decompile, disassemble, reverse-engineer, decrypt or attempt to derive the source code.

You may create reasonable backup copies of the installer and licence file for your own authorised use. You must protect the licence file against unauthorised distribution.

7. Updates and support

STB Services makes reasonable efforts to keep a product compatible with minor service-pack updates of its supported Vectorworks major version. Compatibility can be affected by changes in Vectorworks, operating systems or other third-party software.

For a support request, you may need to provide information reasonably necessary to reproduce and investigate the problem, such as error messages, screenshots, sample files or logs. You should remove unrelated personal or confidential information before sending diagnostic material. A lack of necessary information may prevent investigation, but does not remove mandatory statutory rights.

8. Professional use and data

The software is a productivity tool and does not replace professional judgement or verification. You remain responsible for checking the suitability and accuracy of the software's output for your project and for keeping appropriate backups of your Vectorworks files and other work.

9. Conformity, warranty and liability

Consumers retain all mandatory rights concerning conformity, remedies, updates and liability under applicable law. Nothing in this agreement excludes or limits those rights.

For business customers, the software is provided without guarantees beyond those expressly stated in this agreement or the applicable product description. To the maximum extent permitted by law, STB Services is not liable to a business customer for indirect loss, loss of profit, loss of savings or loss caused by a failure to maintain adequate backups. STB Services' total liability to a business customer is limited to the amount paid for the product that caused the loss, except where such a limitation is prohibited by law.

10. Termination

STB Services may terminate the licence for a material breach if the breach cannot be remedied or is not remedied after reasonable notice. Immediate termination may apply in cases of fraud, unauthorised distribution or an unpaid or reversed purchase. Upon valid termination, you must stop using and distributing the software and licence file.

11. Governing law

Dutch law applies. For business customers, disputes are submitted to the competent court for the district in which STB Services is established. Consumers retain any mandatory protection and competent forum available under the law of their country of residence.